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# African Journal of **Business Management**

August 2021 ISSN: 1993-8233 DOI: 10.5897/AJBM www.academicjournals.org



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### Table of Content

Reframing barriers to e-learning adoption: An entrepreneurial and strategy perspective Tega Tonukari and Hod Anyigba				
Poverty eradication and wealth creation: The role and challenges of savings and credit cooperatives (SACCOs) in Uganda Julius Omona	198			



African Journal of Business Management

Full Length Research Paper

## Reframing barriers to e-learning adoption: An entrepreneurial and strategy perspective

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Received 26 May, 2021; Accepted 24 August, 2021

The changing landscape of higher education orchestrated by the growing use of e-learning presents significant opportunities and threats to higher education institutions in developing countries like Nigeria. However, e-learning is not widely adopted by Nigerian institutions due to contextual and individual barriers. This study aims to advance our understanding of the determinants of e-learning adoption by reconceptualising e-learning adoption barriers from an entrepreneurial and strategic perspective. Using Partial Least Square approach to Structural Equation Modelling (PLS-SEM) to analyse data collected from 305 respondents, the findings of the study demonstrate that entrepreneurial orientation and strategic planning significantly influence e-learning adoption. The findings of the study advance our understanding of e-learning adoption barriers and also provide new insights to managers of higher education institutions with regards to e-learning adoption.

**Key words:** E-learning, e-learning adoption, entrepreneurial orientation, strategic planning, higher education institutions.

#### INTRODUCTION

#### The changing environment of higher education

The environmental landscape of higher education has been undergoing significant changes in the last two decades due to the dramatic growth of the internet and web-based technologies. These changes are especially visible in higher education as the use of e-learning gains prominent role in delivering education to geographically dispersed learners (Keats and Schmidt, 2007; Williams and Goldberg, 2005; Sekulovska–Jovkovska and Tosheva, 2021). E-learning, aided by rich multimedia resources, enables teaching and learning to take place over the internet. The use of e-learning has attracted more students to enrol in higher education institutions and it has also increased the social and demographic diversity of the student population (Cox, 2021). Rather than the traditional age cohort of 18-24 years old, the profile of students in higher education institutions has changed to include a large and growing number of parttime students that require flexible delivery of education (Williams and Goldberg, 2005), especially to meet the demands of lifelong learning (Eynon and Malmberg, 2021; Lock et al., 2021) The use of e-learning has resulted in the need for educational programmes to be demand driven, student-centred, customizable and highly scalable in an evolving technological environment (MacDonald et al., 2001; de Souza Rodrigues et al., 2021). It is therefore necessary for course contents, learning programmes and pedagogy offered by higher education institutions to suit the needs of students.

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The changing environment of higher education orchestrated by e-learning presents significant opportunities as well as threat to higher education institutions in developing countries such as Nigeria. Elearning has the potential to address educational inequalities by increasing access to cost effective and flexible education (Maphalala and Adigun, 2021). This is especially important for Nigerian institutions to resolve the issues of access, quality and cost of higher education (Bamiro, 2012). In other words, e-learning can be used to increase access to higher education without significant increase in cost or effect on quality. Moreover, the availability and affordability of the internet across Nigeria makes e-learning adoption feasible and viable for Nigerian institutions. On the other hand, e-learning presents a threat to Nigerian institutions as new global private higher education providers (Keats and Schmidt, 2007) and the globalization of established higher education institutions (Bound et al., 2021) emerges to compete in the Nigerian higher education space. Hence, without innovation and adaptation to the evolving elearning environment, Williams and Goldberg (2005) predict that only institutions with strong brand equity may survive the changes taking place in the higher education sector.

Considering the opportunities and threats presented by the evolving e-learning environment in higher education, developing countries cannot afford to act passively if they are to compete in the global economy (Sekulovska– Jovkovska and Tosheva, 2021). Thus, it is expected that higher education institutions in Nigeria will make the cultural shift (Keats and Schmidt, 2007) of integrating elearning with their existing systems and that e-learning will be widely adopted. Contrary to this expectation, many higher education institutions in Nigeria are yet to adopt elearning (Kuliya and Usman, 2021).

Several studies have investigated the barriers to elearning adoption in higher education institutions (Al-Azawei, Parslow, Lundqvist, 2016; Ali et al., 2017; 2008; Ansong, Lovia Boateng, Boateng, 2017; Folorunso et al., 2006; Jimoh-Kadiri and Bupo, 2011; Jones, 2004; Kanwal and Rehman, 2017; Kisanga and Ireson, 2015; Mtebe and Raisamo, 2014; Nwabufo et al., 2013; Ololube et al., 2007; Oluvinka and Endozo, 2019; Rakhyoot, 2017; Reami and Jones, 2020; Sife et al., 2007; Tagoe, 2012; Unwin et al., 2010). From these studies, barriers to elearning adoption in higher education institutions can be summarized into contextual and individual factors. Contextual factors are issues relating to the availability of adequate e-learning infrastructure and poor institutional support for e-learning adoption (Kisanga and Ireson, 2015; Mtebe and Raisamo, 2014; Sanga et al., 2013; et al., 2007; Turnbull et al., 2021; Unwin et al., Sife 2010). While individual factors relate to knowledge gap such as technical know-how necessary for designing, implementing and supporting e-learning programmes and behavioural barriers such as academic staff's attitude

towards e-learning and resistance to change (Folorunso et al.,2006; King and Boyatt, 2015; Maphalala and Adigun, 2021; Regmi and Jones, 2020; Renda dos Santos and Okazaki, 2016; Chu and Chen, 2016).

Conceptualizing e-learning adoption barriers by modelling only these two factors (contextual and individual factors) present a narrow perspective and inadequate explanation why e-learning is not widely adopted by many higher education institutions in Nigeria. Thus, there is the need to conceptualize e-learning adoption barriers from a broader perspective. In trying to fill this gap, we conducted extensive review of the extant literature to identify other factors that may provide more insight on e-learning adoption barriers. Based on the literature reviewed so far, there seems to be no study that conceptualized e-learning adoption barriers from an entrepreneurial and strategy perspective. An entrepreneurial and strategy perspective enables organizations to take proactive measures to identify. evaluate and commit resources to adapt to changes in their environment. Hence, this study seeks answers to the question, what are the impacts of entrepreneurial orientation and strategic planning on e-learning adoption in higher education institutions in Nigeria?

This study aims to fill this gap and advances our understanding of e-learning adoption barriers by making three important contributions. First, we demonstrate that entrepreneurial orientation and strategic planning play significant roles in determining the adoption of e-learning in higher education institutions. We re-conceptualized the determinants of e-learning adoption from an entrepreneurial and strategic planning perspective thereby broadening the determinants of e-learning adoption. Barriers to e-learning adoption in higher education institutions are therefore reframed as an entrepreneurial and strategic planning problem. Viewing e-learning adoption barriers from these perspectives provide a broader approach to theoretically and practically investigate the determinants of e-learning adoption. We theorize that entrepreneurial orientation and strategic planning will better explain barriers to elearning adoption for two reasons. First, entrepreneurial orientation explains the willingness of institutions to engage with new technology and extend their activities to accommodate innovations such as e-learning. Without entrepreneurial behaviour, institutions are likely to maintain status quo and not respond to changes in their environment. Second, strategic planning demonstrates an institution's commitment towards the adoption of elearning. Without strategic plans, institutions are likely not to understand the contextual (Kisanga and Ireson, 2015) and individual (King and Boyatt, 2015) factors required to inculcate e-learning into their existing systems.

Second, the study examines the role of strategic planning as an important factor that mediates the relationship between entrepreneurial orientation and elearning adoption. This is important for two reasons.

First, strategic planning induces strategic thinking (Alatailat et al., 2019) that enables institutions to adequately diagnose their e-learning adoption requirements as well as potential e-learning adoption barriers. Understanding these two factors (e-learning adoption requirements and potential e-learning adoption barriers) creates opportunities for institutions to attempt to mitigate their impact on their e-learning adoption efforts. Second, we integrate strategic planning into our conceptual model in support of research that advocates that the configuration of entrepreneurial orientation and strategic planning lead to high performance (Rigtering et al., 2017). Thus, in this study we examined the impact of entrepreneurial orientation and strategic planning on elearning adoption.

Third, we conducted an empirical study to test our hypotheses and to measure the impact of entrepreneurial orientation and strategic planning on e-learning adoption. The study also contributes to practice by drawing the attention of managers of higher education institutions to the value of entrepreneurial behaviour and strategic planning in aiding e-learning adoption.

## Access to higher education in Nigeria and the need for e-learning adoption

There is a growing trend in the worldwide demand for higher education. This growing demand for higher education has led to a significant increase in the higher education participation rate across the world. Agboola and Ofoegbu (2010) described the higher education participation rate as the percentage of 18-35 years enrolled in higher education institutions. According to Marginson (2016), the worldwide higher education participation rate grew from 9.9% in 1971 to 32.9% in 2013; while the estimated higher education participation rate in Nigeria was 8.1% in 2010 (Agboola and Ofoegbu, 2010; Okebukola, 2008).

Like many developing countries, Nigeria is faced with inadequate resources to accommodate all candidates seeking admission to higher education institutions. The collective carrying capacity of all higher education institutions in Nigeria is significantly lower than the number of applications received from qualified candidates (Akinyemi and Bassey, 2012; Aluede et al., 2012; Odia and Odia, 2020; Okeke, 2009). Between 2013 and 2017, about six million candidates were denied admission into universities due to the inadequate carrying capacity of the institutions (Daily Trust, 2018). Similarly, in 2017 the National Universities Commission (NUC) reported that only t30% of the 1.7 million of the candidates who applied to universities were accommodated by the Nigerian university system (Punch Newspaper, 2017). According to Aluede et al. (2012), only about 5.2 to 15.3% of candidates applying for admission to higher education institutions in Nigeria get admitted every year. Thus, there is a significant demand-supply gap in the higher

education system in Nigeria.

The government of Nigeria is trying to address this issue by building new institutions. For example, between 1999 and 2019, the National Universities Commission granted operating licences to 138 new universities. Although the establishment of these new institutions have increased the capacity of the higher education system in Nigeria, it has not been able to significantly address the demand-supply due to a fast-growing population with growing demands for higher education.

Prior studies suggest the adoption of e-learning as a viable and cost-effective alternative to rapidly expand access to higher education (Algahtani, 2011; Arkorful and Abaidoo, 2015; and ease the admission crisis (Kanyip, 2013) in Nigeria's higher education system. Moreover, the on-going digitization of all aspect of the global society, especially the discourse about the future of higher education in a digitized world (Rabin et al., 2020), necessitates the adoption of e-learning. However, many higher education institutions in Nigeria are yet to adopt e-learning (Kuliya and Usman, 2021).

#### THEORETICAL FRAMEWORK AND HYPOTHESES

#### E-learning and e-learning adoption

E-learning is a new and evolving method of delivering education driven by development in internet and webbased technologies. E-learning enables the delivery of education to geographically dispersed persons. Hence, elearning is sometimes confused with distance education. However, as Gros and García-Peñalvo (2016) pointed out, e-learning and distance education are different concepts, even though e-learning can be described as a natural evolution of distance learning (Sangrà et al., 2012; Tokarieva et al., 2021). While distance education teaching materials and tutorials offers by correspondence, e-learning emerged with the growth of the internet (Friesen, 2009). Distance education is around tutorial materials delivered by designed correspondence. E-learning designed is around multimedia materials delivered over the internet. Therefore, e-learning is the use of the internet and webbased technologies to deliver education to geographically dispersed persons. Hence, e-learning adoption is defined as the implementation and consistent use of e-learning methods to deliver the teaching and learning of courses and programs to geographically dispersed persons.

#### Entrepreneurial orientation and e-learning adoption

Entrepreneurial orientation is the level of entrepreneurial behaviour in an organization that enables the organization to take actions and initiatives that transform or extend its scope of operations into new domains in response to changes in the environment (Guth and Ginsberg, 1990; Bloodgood et al., 2015; Kuratko and Morries, 2018; Ruba et al., 2021). Entrepreneurial orientation is usually credited as the driving force behind the pursuit of new concepts, products, process and markets (Covin and Wales, 2012, 2019). The pursuit of these new activities is aimed at improving the performance of an organization (Naldi et al., 2007) as well as responding to the changes in the environment (Balasubramanian et al., 2020). Several studies found positive association between entrepreneurial orientation and performance (Abdalla and Mohamed, 2020; Basco et al., 2020; Diaz and Sensini, 2020; Soares and Perin, 2020). Entrepreneurial orientation aid performance by instigating changes in the activities of organizations such as technological changes and changes in consumers' behaviors. Hence, the changing landscape of higher education (Keats and Schmidt, 2007; Williams and presents Goldberg, 2005) opportunities for entrepreneurial institutions to expand their scope of operations to include e-learning in response to changes in students' profile (Williams and Goldberg, 2005) and aligns their pedagogy to suit students' demand (Engelbrecht, 2003).

Covin and Slevin (1998) describe entrepreneurial orientation as an entrepreneurial-conservation continuum scale where organizations that score low on the scale are termed to be conservative, while those that score higher are termed to be entrepreneurial. Entrepreneurial organizations are more likely to instigate changes, are proactive, aggressive and are continually prospecting for new ways to alter their industry to their advantage and to outperform their competitors (Miles et al., 1978; Miller and Friesen, 1982; Miller, 1983). Considering the role of entrepreneurial orientation as the driving force behind the pursuit of new concepts (Covin and Wales, 2012), entrepreneurial institutions in Nigeria are more likely to adopt e-learning irrespective of the contextual factors (Kisanga and Ireson, 2015; Sife et al., 2007; Unwin et al., 2010; Mtebe and Raisamo, 2014; Sanga et al., 2013). Thus, we theorize that entrepreneurial institutions are more likely to adopt e-learning for two reasons.

contextual factors such First. as inadequate infrastructure (Kisanga and Ireson, 2015) and financial constraints (Bischoff et al., 2020) are the norm rather than the exception in Nigeria. These factors are instinctively designed into the activities of entrepreneurial organizations operating Nigeria. In other words, entrepreneurial organizations operating in Nigeria usually take proactive measures to try to mitigate the negative impact of these environmental factors on their activities by using other creative means that compensate for some of the inadequacies in the environment. Second, the availability of free e-learning tools such as Google Classroom, Zoom Learn and Moodle negate the necessity for institutions to invest in expensive learning managements systems. Additionally, according to the Nigerian Communications Commission (2021), there

were 154 million internet users in Nigeria, representing 73% internet penetration as at December, 2020. Hence, two of the major infrastructural components required for institutions to use e-learning (learning managements systems and the internet) are available to higher education institutions in Nigeria. However, availability does not necessarily translate into use. Entrepreneurial institutions will recognize the availability of these elearning components and take proactive measures to annex them in their e-learning adoption efforts. entrepreneurial institutions Considering that are opportunity seeking and that the perceived benefits of elearning adoption (Algahtani, 2011; Arkorful and Abaidoo, 2015; Rakhyoot, 2017) presents an opportunity to respond to and take advantage of the changing higher education landscape, we argue that entrepreneurial institutions are more likely to adopt e-learning. Thus, the following hypothesis is proposed:

Hypothesis (H1): High levels of entrepreneurial orientation in higher education institutions will positively influence e-learning adoption in the institutions.

#### Strategic planning and e-learning adoption

Several authors have attempted to define the concept of strategic planning (Akinyele and Fasogbon, 2010; Alosani et al., 2019; Armstrong, 1982; Eigerman, 1988; Hopkins and Hopkins, 1997; Ketokivi and Castaner, 2004; Ocasio and Joseph, 2008). These studies typically conceptualize strategic planning as a tool that guides organizations to a desired future position. Therefore, strategic planning is seen as an approach that organizations use to set objectives, generate and evaluate strategies, monitor results and obtains commitments (Armstrong, 1982; Hopkins and Hopkins, 1997).

Some studies have identified positive association strategic planning organizational between and performance (Aboramadan and Borgonovi, 2016; Andersen, 2000; Kornelius et al., 2021; Owolabi and Makinde, 2012; Song et al., 2011; Tapinos et al., 2005; Wood and La Forge, 1979). For example, in a study conducted at Babcock University, Nigeria, Owolabi and Makinde (2012) found positive correlation between strategic planning and the performance of the institution. Other studies (Fredrickson and Mitchell, 1984; Robinson and Pearce, 1983) dispute the positive effect of strategic planning on performance. Robinson and Pearce's (1983) study of small banks in America found no significant difference in the performance of banks that instituted strategic planning and those that did not. Falshaw et al. (2006) argue that strategic planning may even inhibit performance centralized planning as may limit and actions adaptive autonomous behaviour of managers. However, Andersen (2000) states that autonomous action (and adaptive behaviour) of managers

moderates the relationship between strategic planning and performance, and directly impacts performance. Therefore, autonomous actions and adaptive behaviour especially of mid-level managers complement strategic planning and enable organizations to achieve better performance. Priem et al. (1995) argue that the relationship between strategic planning and organizational performance is moderated by the environment. Stable environments are more predictable, thus making strategic planning more feasible and impactful. However, in dynamic environments, changes occur rapidly, which makes predictability difficult; hence strategic planning may not significantly influence performance. Thus, the strategy literature is inconclusive with regards to planning-performance relationship (Andersen, 2000).

This study aligns with the position that strategic will positively influence the planning planningperformance relationship with regards to e-learning adoption in higher education institutions in Nigeria. We support this position for two reasons. First, higher education institutions in Nigeria operate in a relatively stable environment which aids strategic planning. Higher education institutions in Nigeria are highly regulated by governmental agencies. Policy changes in higher education are usually extensively debated before being adopted, thereby providing institutions ample time to prepare and adapt to policy changes. In other words, predictable policy changes create a predictable environment that enables impactful planning-performance relationship.

Second, key elements of strategic planning (such as mission statements, goal setting, strategic action plans and on-going controls) (Anderson, 2000) will aid elearning adoption in higher education institutions. Mission statement (in this case e-learning policy statement) describes an institution's e-learning purpose and guides its e-learning activities. Ireland and Hitt (1992) argues that an effective mission statement provides motivation and direction to an organization by describing its unique purpose, scope of operations and product/service offerings. Thus, e-learning policies will guide e-learning decision-making process, thereby improving the ability of institutions to meet their e-learning goals (Patrick and Caplow, 2018). According to Beal (2017) and Robertson (2018), goal setting is the process of establishing clear and usable targets or objectives that an organization aspires to achieve. This is consistent with Locke (1968)'s goal-setting theory which suggests that people are motivated to strive towards goals (Landers et al., 2015). Thus, institutions with clear e-learning goals will be motivated towards achieving them. Considering that higher education institutions operate in a relatively stable predictable environment and that effective and deployment of key elements of strategic planning is capable of aiding e-learning adoption, we therefore propose the following hypothesis:

Hypothesis (H2): Strategic planning of the implementation and use of e-learning in higher education institutions will positively influence to e-learning adoption in the institutions.

#### Strategic planning, entrepreneurial orientation and elearning adoption

As argued above, both entrepreneurial orientation and strategic planning have significant influence on e-learning adoption. We argue further that the impact of entrepreneurial orientation on e-learning adoption is enhanced when mediated by strategic planning. Strategic planning aids entrepreneurial pursuit by clarifying and organizing entrepreneurial activities into clearly defined, articulated and documented organizational objectives/goals. While institutions take entrepreneurial decisions to adopt e-learning, strategic planning provides the tools that enable the institutions to identify and allocate resources required to exploit e-learning opportunities and to monitor and evaluate the progress of their e-learning adoption efforts. Additionally, strategic planning interprets entrepreneurial decisions into a clear and common vision among employees (Guo et al., 2020). Therefore, strategic planning aligns the leadership, employees and resources of institutions to aid e-learning adoption, while reducing the probability of e-learning adoption failures (Al-araibi et al., 2019; Romiszowski, 2003). Hence, the following hypothesis is proposed:

Hypothesis (H3): The relationship between entrepreneurial orientation and e-learning adoption in higher education institutions is mediated by the institutions' strategic e-learning plans.

#### METHOD

#### Research population

The population for this study includes all higher education institutions in Nigeria. We define higher education institutions in Nigeria to include only universities, polytechnics and colleges of education. Other forms of post-secondary education institutions are excluded from the population. There were 438 higher education institutions in Nigeria at the time the study survey was conducted. According to the National University Commission (2019), there were 165 universities. While the National Board for Technical Education (2019) and the National Commission for Colleges of Education (2019). listed 130 polytechnics and 143 colleges respectively on their website. Polytechnics are post-secondary technical institutions designed to train mid-level technical managers. While Colleges of Education are post-secondary institutions dedicated to the training of primary and secondary school teachers.

#### Scale development

Guided by the literature, we developed a testable conceptual model as depicted in Figure 1. The conceptual model includes patterns of interaction between entrepreneurial orientation, strategic planning



Figure 1. Conceptual framework showing strategic planning mediating the relationship between entrepreneurial orientation and e-learning.

and e-learning adoption. The study employed a self-administered questionnaire. All items in the questionnaire were drawn from previous studies and are based on a five-point Likert scales using statements anchored "Strongly disagree" (1) to "Strongly agree" (5). However, the items were adapted to the current study. Entrepreneurial orientation was measured as a unidimensional construct using seven items obtained from Hughes and Morgan (2007). Strategic planning was measured with five items from Andersen and Nielsen (2009) and Gaebel et al. (2014); while elearning adoption was measured with three items obtained from Gaebel et al. (2014) and Chu and Chen (2016). A pilot study was conducted in four higher education institutions in Nigeria. The institutions include two universities, one polytechnic and one college of education. Feedback from the pilot study was also used to modify the questionnaire. Additionally, the reliability and validity of the scale was assessed as described in the measurement model.

#### Sampling and data collection

The study employed a cross-sectional survey and quantitative design to examined the impact of entrepreneurial orientation and strategic planning on e-learning adoption in higher education institutions in Nigeria. Self-administered questionnaires were used to collect data from the survey respondents. The survey for the study was administered using the online survey administration app 'Google Forms' and also by traditional printed paper forms in 44 higher education institutions in Nigeria. Online survey is cost effective and enables us to administer the survey in all regions of the country. To conduct the online survey, we collected details (names and emails) of potential respondents from their institution's website. However, many institutions especially polytechnics and colleges of education either did not have a website or did not display details of potential respondents on their website. This necessitated the use of printed paper survey.

To administer the online survey, details of potential respondents were obtained from the websites of 29 purposively selected universities. The 29 universities were selected using two criteria. First, we wanted the selected universities to be spread across all six

geopolitical regions in the country to avoid obtaining data only from a section of the country. Thus, eleven institutions were selected from South-West, six from South-East, five from South-South, four from North-Central, two from North-West and one from North-East Nigeria. The number of institutions selected from each region is a rough estimation of the percentage representation of the number of institutions per region. For example, 34% of all universities are located in the south-west region, while only 9% are located in the north-east region. Second, the selected universities should have a good mix of federal, state and private institutions. Hence, the selected institutions included ten federal universities, eight state universities and eleven private universities. We sent 1,015 emails inviting potential respondents to complete the online questionnaire. However, only 609 emails were delivered (406 emails returned as failure delivery). We received 84 responses from the online survey. All responses were usable.

In addition to the online survey, we visited 15 purposively selected institutions in two geopolitical regions (south-west regions and south-south). These regions have the largest concentration of higher education institutions in the country. The institutions visited included six universities, three polytechnics and five colleges of education. The questionnaire was distributed and collected using the administered-on-site method. The administered-on-site method significantly improves the response rate of questionnaire surveys (Snow and Thomas, 1994). However, this method is limited by the availability of potential respondents on-site at the same time of the survey. We collected 253 completed questionnaires from respondents. However, only 221 were usable. In total, we received 305 usable responses from both online (84 responses) and printed paper questionnaires (221 responses). Both the online and printed questionnaires were administered to academic staff only. We focused our attention only on academic staff because they are most likely to make e-learning adoption decisions in their institutions. Following the suggestions of Hair et al. (2014), we consider that the sample size is adequate for the study. According to Hair et al. (2014), the desired sample size should be 15 to 20 observations for each independent variable. Considering that the current study consists of only two independent variables, we consider the sample size of 305 appropriate.

Demographics	Sub-group	Frequency	Percentage
	<10	8	0.03
Age of Institution (vegre)	10 to 20	78	0.26
Age of institution (years)	21 to 30	13	0.04
	>30	206	0.68
	Universities	190	0.62
Type of Institution	Polytechnics	53	0.17
	Colleges of Education	62	0.20
	Federal	198	0.65
Ownership of Institution	State	82	0.27
	Private	25	0.08

 Table 1. Demographic information of the respondents.

#### Data analysis

The Partial Least Square approach to Structural Equation Modelling (PLS-SEM) on SmartPLS Version 3 (Ringle et al., 2015) was employed to analyse the data and test the hypotheses for the study. PLS-SEM was chosen because the conceptual model seeks to measure entrepreneurial orientation and strategic planning prediction of e-learning adoption. PLS SEM is very useful for examining relationships and prediction of constructs. Moreover, the non-parametric distribution of the data supports the use of PLS-SEM (Hair et al., 2019). As suggested by Sarstedt et al. (2017), a two-step approach was used in evaluating the Structural Equation Model. First, the reliability and validity of the measurement model were tested, followed by the significance of the structural path between the latent constructs in the conceptual model.

#### RESULTS

#### Demographic profile of the respondents

The demographic profile of the respondents (Table 1) indicates that 3% of the institutions are less than 10 years old. Majority of the institutions (68%) are older than 30 years. Universities make up 62%, polytechnics and colleges of education make up the remaining 38%. The Federal Government of Nigeria owns 65% of the institutions, while state governments and private organizations own 27 and 8%, respectively (Table 1).

#### Measurement model assessment

The measurement model was assessed using reliability, convergent validity and discriminant validity. Cronbach's alpha ( $\alpha$ ) and Composite reliability (CR) were used to test the internal consistency reliability of the model. Cronbach's alpha and Composite reliability value should be  $\geq 0.70$  (Henseler et al., 2016; Urbach and Ahlemann, 2010). Convergent validity was measured using the Average Variance Extracted (AVE). Hair et al. (2014), recommended that the AVE should be  $\geq 0.50$  for convergent validity to be assured. Discriminant validity is

measured by the loadings of each indicator (Chin, 1998; Urbach and Ahlemann, 2010), the square root of the AVE for each construct (Fornell and Larcker, 1981) and the heterotrait-monotrait ratio of correlations (HTMT) (Henseler et al., 2015).

Initially, the measurement model consisted of fifteen reflective indicators. However, three items were deleted in order to meet the recommended threshold of 0.5 for the average variance extracted (AVE), to reduce collinearity and to improve the model fit. After deleting the three items, the measurement model shows an acceptable fit (*SRMR* = 0.043, *NFI* = 0.905) (Hu and Bentler, 1998).

#### Convergent validity

As indicated in Table 2, standardized loading values for constructs with multiple indicators exceeded the recommended threshold of 0.5. The AVE for the constructs also exceeds 0.5, while Cronbach's alpha and composite reliability values for all constructs are compellingly higher than the 0.7 threshold.

#### **Discriminant validity**

Heterotrait-monotrait ratio of correlations (HTMT) was used to assess the discriminant validity of the model. According to Henseler et al. (2015), HTMT values should be less than 0.90. The results of the HTMT<sub>0.90</sub> presented in Table 3 indicate that the correlation among the constructs is less than 0.90, indicating good discriminant validity.

#### Common method bias

As recommended by Kock (2015), if the variance inflation factors (VIFs) in a full collinearity test are equal to or less than 3.3, then the model can be considered free of common method bias. The highest VIF is 2.99.

Factor	ADP	EO	SP	α	C.R	A.V.E.
ADP2	0.828	0.542	0.647	0.00	0.00	0.70
ADP3	0.914	0.604	0.713	0.86	0.86	0.76
EO2	0.436	0.683	0.521			
EO3	0.511	0.757	0.554	0.91	0.91	0.51
EO4	0.417	0.685	0.541	0.81	0.01	0.51
EO5	0.517	0.739	0.525			
SP2	0.591	0.594	0.775			
SP3	0.622	0.569	0.781	0.90	0.90	0.67
SP4	0.646	0.575	0.801	0.69	0.69	0.07
SP5	0.692	0.697	0.908			

Table 2. Factor loadings and reliability statistics.

ADP = E-learning adoption, EO = Entrepreneurial orientation, SP = Entrepreneurial orientation.

Additionally, following the recommendation of Podsakoff et al. (2003), we obtained responses for the independent and dependent variables from different respondents. Hence, we conclude that common method bias is not a concern (Tables 2 and 3).

#### Structural model assessment

After a assessing the adequacy of the measurement model we proceeded to assess the structural model. In determining the significance of the path coefficients in the structural model, we followed the example of Sarstedt et al. (2017) and applied a bootstrap resampling procedure (with 5000 sub-samples). The result of the analysis suggests that entrepreneurial orientation ( $\beta = 0.193$ , p <0.001) and strategic planning ( $\beta = 0.565$ , p < 0.001) have significant and positive influence on e-learning adoption thereby supporting H1 and H2. As predicted, strategic planning significantly mediates the relationship between entrepreneurial orientation and e-learning adoption. Hence the result shows that the indirect effect of entrepreneurial orientation of e-learning adoption is significant ( $\beta = 0.359$ , p < 0.001) supporting H3.

To describe the explanatory power of the structural model, the coefficient of determination  $R^2$  was used to ascertain the predictability of the endogenous constructs. The results also show that both e-learning adoption ( $R^2 = 0.492$ ) and strategic planning ( $R^2 = 0.401$ ) have significant  $R^2$  values.

According to Cohen (1988), the effect size impact indicator  $f^2$  values of 0.02, 0.15, and 0.35, represent small, medium, and large effects, respectively. Thus, there is a relatively small effect size for the relationship between entrepreneurial orientation and e-learning adoption ( $f^2 = 0.044$ ). The effect size for the relationship between strategic planning and e-learning adoption is large ( $f^2 = 0.377$ ). Similarly, the relationship between entrepreneurial orientation and strategic planning also has a large effect size ( $f^2 = 0.676$ ).

Finally, the predictive relevance  $Q^2$  values are considered as weak ( $0.02 \le Q^2 < 0.15$ ), moderate ( $0.15 \le Q^2 < 0.35$ ) and strong effects ( $Q^2 > 0.35$ ) (Henseler et al., 2009). We determine the predictive relevance of the model by using blindfolding procedure on SmartPLS. The results show that  $Q^2$  values of the endogenous constructs have strong effects; e-learning adoption ( $Q^2$ =0.562), entrepreneurial orientation ( $Q^2$ =0.389) and strategic planning ( $Q^2$ =0.573), thereby supporting the predictive accuracy of the model (Table 4 and Figure 2).

#### DISCUSSION

#### Entrepreneurial orientation and e-learning adoption

As expected, the findings of the study indicate that entrepreneurial orientation has a positive influence on elearning adoption ( $\beta = 0.193$ , t = 3.522, p < 0.001). Thus, Hypothesis (H1) is accepted. This finding is consistent with the literature which suggests that entrepreneurial orientation aid performance (Rauch et al., 2009). Entrepreneurial orientation enables institutions to pursue new concepts, products and process (Covin and Wales, 2012). Entrepreneurial orientation instigates changes in the activities of institutions especially with regards to technological changes and it enables institutions to take actions and initiatives that transform or extend their scope of operations into new domains. Thus. entrepreneurial orientation instigates institutions to adopt innovations such as e-learning especially in response to changes in the environment of higher education (Williams and Goldberg, 2005; Keats and Schmidt, 2007). However, relying only on entrepreneurial behaviour may not be enough for institutions to achieve the desired elearning adoption effect. Although entrepreneurial orientation has strong predictive value ( $Q^2 = 0.389$ ), the effect size shows that the actual impact is small ( $f^2$ = 0.044). Thus, in order for entrepreneurial orientation to

Table 3. Testing discriminant validity using the HTMT ratio.

Factor	Mean	Std. Dev.	ADP	EO	SP
ADP	2.654	1.028			
EO	3.285	0.934	0.656		
SP	2.77	1.072	0.78	0.742	

ADP = E-learning adoption, EO = Entrepreneurial orientation, SP = Entrepreneurial orientation.

Table 4. Results of hypotheses testing.

Factor	Path coefficient	T Statistics	P-Value	Result
EO → ADP	0.193	3.522	0.000	Supported
$EO \rightarrow SP$	0.635	16.144	0.000	Supported
$SP \rightarrow ADP$	0.565	10.101	0.000	Supported
$EO \rightarrow SP \rightarrow ADP$	0.359	8.379	0.000	Supported

Model fit: SRMR = 0.043, NFI = 0.905.



Figure 2. Path analysis showing strategic planning mediating the relationship between entrepreneurial orientation and e-learning.

have a large effect on e-learning adoption, there should be appropriate strategic e-learning plan.

#### Strategic planning and e-learning adoption

The findings of the study also show that strategic planning has significant impact on e-learning adoption ( $\beta$  = 0.565, *t* = 10.101, *p* < 0.001), thereby Hypothesis (H2) is accepted. This finding supports the argument that that strategic planning aid organizational performance (Owolabi

and Makinde, 2012; Tapinos et al., 2005; Song et al., 2011; Aboramadan and Borgonovi, 2016) especially in stable environments (Priem et al., 1995). Elements of strategic planning (such as e-learning policies, clear objectives/goals, implementation plans and performance evaluations) aid e-learning adoption by focusing the institutions' effort on their e-learning plans. For example, e-learning policies and objectives provide guidance on the expected e-learning behaviour and performance expectations. E-learning implementation plans provide clearly defined e-learning activities, while evaluation

measures e-learning performance to ensure that the elearning objectives are achieved. The findings of Sidhu and Gage (2021) also indicate that institutional plans (that is, strategic e-learning plans) aid the adoption of elearning among academic staff in higher education institutions. Hence, strategic planning has a high predictive value ( $Q^2 = 0.573$ ) and large effect ( $f^2 = 0.676$ ) on e-learning adoption.

#### Entrepreneurial orientation, strategic planning and elearning adoption

Hypothesis (H3) is also accepted. Strategic planning mediates relationship significantly the between entrepreneurial orientation and e-learning adoption ( $\beta$  = 0.359, t = 8.379, p < 0.001). Rigtering et al. (2017) also found that the combination of entrepreneurial orientation and strategic planning leads to high performance in organizations. Reflecting on the mediating effect of strategi planning, it makes logical sense that the combination of entrepreneurial orientation and strategic planning should significantly influence e-learning adoption; while entrepreneurial orientation motivates institutions towards e-learning adoption, strategic planning provides clearly defined actionable plans (Andersen, 2000; Camilleri, 2018; Elbanna et al., 2016) that guide e-learning implementation, thus leading to elearning adoption.

#### Implication for managers

In this era of digital connectivity, exponential growth in the demand for higher education (Marginson, 2016) and borderless institutions (Kanniainen et al., 2021), the challenge before managers of higher education institutions especially in developing countries like Nigeria is to understand the trend in global higher education market (Zeca, 2021) and find ways of embracing the opportunities offered by the changing technological environment of higher education orchestrated by elearning. The findings of this study provide managers of higher education institutions a better understanding of the factors influencing e-learning adoption in their institutions. Hence, this study broadens the perception of managers with regards to the determinants of e-learning adoption. Rather than focusing only on inadequate e-learning infrastructure, knowledge gap and behavioral barriers, this study enables managers to examine the level of entrepreneurial behaviour in their institution and how it aids or hinders innovation adoption. To successfully implement e-learning, managers should focus more on strategic planning without losing sight of other factors that influence e-learning adoption (Algahtani, 2011; Ali and Magalhaes, 2008; Jones, 2004; Rakhyoot, 2017; Sanga et al., 2013; Sife et al., 2007; Unwin et al., 2010).

Using higher education institutions in Nigeria as an example, the critical issue before managers is on how to foster entrepreneurial institutions that are adaptive to the evolving environment of higher education (Kanniainen et al., 2021; Zeca, 2021). Equally important is the need for managers to develop strategic e-learning plans that motivate e-learning adoption through clearly defined e-learning policies, objectives, implementation and evaluations.

#### Conclusion

The e-learning literature identified several factors that hinders the adoption of e-learning in higher education institutions (Algahtani, 2011; Ali and Magalhaes, 2008; Folorunso et al., 2006; Kisanga and Ireson, 2015; Mtebe and Raisamo, 2014). However, there seems to be no study that has investigated e-learning adoption barriers from an entrepreneurial and strategy perspective. This study attempts to fill this gape and contribute to our understanding of e-learning adoption barriers in several ways. First, we reframed the challenges of e-learning adoption in higher education institutions as an entrepreneurial and a strategic planning problem. Conceptualizing e-learning adoption barriers from this perspective provides a broader understanding of the determinants of e-learning adoption in higher education institutions. Second, the study contributes to knowledge by bridging e-learning, entrepreneurial orientation and strategic planning literature to investigate e-learning adoption barriers. Third, the study also contributes to practice by drawing the attention of managers of higher education institutions to the significant roles played by entrepreneurial orientation and strategic planning with regards to e-learning adoption.

#### Limitations and suggestions for future research

This study focused on entrepreneurial orientation as a unidimensional construct without considering its five dimensions (Lumpkin and Dess, 1996; Miller, 1983). Several studies suggest that the five dimensions of entrepreneurial orientation may have different and unique impact on an organization's performance (Astrini et al., 2020; Brettel et al., 2015; Craig et al., 2014; Dai et al., 2014; Kreiser and Davis, 2010). Thus, future studies could investigate the differential effect of each dimension of entrepreneurial orientation on e-learning adoption. The study employed a cross sectional survey method to examine e-learning adoption barriers. Future studies may adopt a longitudinal approach to examine the barriers faced by institutions especially during the implementation stage of e-learning. Longitudinal approach may provide more insight into specific e-learning implementation barriers. Additionally, the study only establishes that both

entrepreneurial orientation and strategic planning are predictors of e-learning adoption. Future studies may investigate these issues to provide managers with strategic planning tools that may aid e-learning adoption in their institutions.

#### **CONFLICT OF INTERESTS**

The authors have not declared any conflict of interest.

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African Journal of Business Management

Full Length Research Paper

## Poverty eradication and wealth creation: The role and challenges of savings and credit cooperatives (SACCOs) in Uganda

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#### Received 21 April, 2021; Accepted 1 July, 2021

In the last decades, Uganda has been aligning her poverty reduction and wealth creation strategies with the global goals in the Millennium Development Goals (MDGs) and, of late, the Sustainable Development Goals (SDGs). These have been mainstreamed through the annual plans, the National Development Plan (NDP) and Vision 2040. Through these, Uganda has planned to be a modernised economy by 2040. Many poverty reduction and wealth creation programmes have been in place, especially under the National Resistance Movement (NRM) government, but despite a significant reduction of the incidence of poverty from 31.1% in 2006, 19.7% in 2013 to 21.4% (8 million) in 2018, the poverty figure is still a cause of great concern to many politicians and policymakers. It is common knowledge that Savings and Credit Cooperatives (SACCOs) have been used by the NRM government since its launch in 2005 to fight poverty. Through interviews with 19 respondents and document analysis, it has been established that SACCOs have contributed to poverty and wealth creation in many ways: Through the provision of employment, imparting skills to the members, and enabling access to loans, among others, all of which have helped households to improve their welfare. However, it has also been established that these SACCOs have faced several challenges, emanating from governance and management and other environmental issues. It is recommended that, with the renewed commitment of the government to increase the scope of SACCOs to fight poverty and create wealth, these challenges be addressed and government also show more commitment to ensure that SACCOs' activities are explicitly discussed and included in annual budgets.

Key words: SACCOs, poverty, wealth, development, Uganda.

#### INTRODUCTION

Poverty reduction *per se* is on the international agenda and explicitly expressed through the first goal of the Sustainable Development Goals (SDGs). The background to this is that, despite halving the population of the world living in extreme poverty by 2015 as targeted through the Millennium Development Goals (MDGs) in 2000, at the launch of the SDGs, about 800 million people were still surviving on less than \$1.25 per day

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Author(s) agree that this article remain permanently open access under the terms of the <u>Creative Commons Attribution</u> <u>License 4.0 International License</u> (United Nations Development Programme, UNDP, 2016). Reducing this number remains a daunting challenge to all governments. The entire world has recommitted itself to building on what they learnt from the MDGs and to eradicating poverty in all its forms by 2030.

UNDP is one of the leading international organisations partnering with other agencies to ensure that poverty is eradicated by 2030.. The 2019 Human Development Report focuses on examining and understanding the dimensions of inequality that has the most impact on people's well-being, and what is behind them. The report goes beyond the dominant discourse focused on income disparities to considering inequalities in other dimensions such as education, health, access to technologies, and exposure to economic and climate-related shocks (UNDP, 2019). In all societies, the report indicates that long-standing forms of inequality persist while gaps are emerging in new aspects of life. Inequality is a measure of poverty in societies. Uganda is one of the 193 countries that have recommitted themselves to ensuring that poverty is entirely eradicated among its citizens by 2030.

Over the years and under the National Resistance Movement (NRM)<sup>1</sup> government, Uganda has had programmes to address poverty. The first such comprehensive programme was the Poverty Alleviation Action Plan (PEAP), which was initiated in 1997. It had four distinct pillars and was aimed at transforming Uganda into a modern economy in which people in all sectors would effectively participate in economic growth by 2017 (Government of Uganda [GoU], 2000). Its preparation followed a consultative process involving the central government and other key stakeholders. Alongside this, there have also been other planning formworks, such as Uganda Vision 2025, now 2040, the National Development Plans (NDPs) I, II and III (GoU, 2010; GoU, 2015). Others include Sector Investment Plans (SIPs), Local Government Plans (LGPs), and annual work plans and budgets that have significant components of poverty alleviation activities and programmes (GoU, 2015). All these are designed to fulfil Vision 2040, which aims to modernise Uganda by engaging in sustainable wealth creation, which directly addresses the challenges of poverty. Specific programmes that have been implemented to alleviate poverty and create wealth are SACCOS (Savings and Credit Cooperatives), the Youth Capital Venture Fund (YCVF), the Youth Livelihoods Programmes (YLP), Uganda Women Entrepreneurship Programme (UWEP) and Operation Wealth Creation (OWC) (Luwemba, 2019). For example, UGX 265 billion (USD 72 million) was provided by the Government of Uganda to run YLP in 112 districts for five years - 2013/2014-2017/2018. Since the inception of OWC, a total of 119,857 youths (55% male and 55% female) have directly received technical and

financial support for 9,438 projects worth UGX 68.4 billion (USD 18+ million). Under OWC, some youth leaders were given heifers as start-up capital. A war-ravaged region such as northern Uganda had a special programme - the Peace, Recovery and Development Plan (PRDP), which was launched in 2007. The strategy is not only a comprehensive response to immediate postconflict challenges, but also to bridge the persistent development gap between the northern and the southern parts of the country. PRDP has been implemented in this region alongside Northern Uganda Social Action Fund (NUSAF), a community-driven development initiative meant to guide development in this region. Besides the aforementioned interventions, other reforms, such as the shift to constitutional democracy, including the promulgation of a new constitution in 1995 (amended in 2005), decentralisation and the devolution of administrative, political and financial powers to local aovernments. the reinstitution of а multipartv dispensation, and the creation of new districts have all set the stage for participation and local ownership of issues and solutions to developmental challenges in Uganda. All these were meant to create a socioeconomic and political environment conducive to wealth creation and poverty reduction.

#### Problem description

As observed above, the Government of Uganda has initiated several attempts to alleviate poverty in the last three decades, with some significant reduction in the poverty level. In Uganda, the causes of poverty have widely been known to primarily include a slowdown in agricultural growth due to climatic change, declines in farmers' prices reflecting world market conditions, insecurity, a high population growth rate and morbidity related to HIV/AIDS, malaria and now COVID-19 Pandemic (GoU, 2000). From the second half of the 1980s when the NRM government came to power, the Ugandan economy moved from recovery to growth based on short to medium-term planning when the country implemented a number of economic policies, including the Structural Adjustment Programmes (SAPs), the Economic Recovery Programme (ERP) and the Poverty Eradication Action Plan (PEAP), with specific strategies such as SACCOs, YLF, etc. Consequently, by the early 2000s, GDP growth was sustained at an average of 6.4% (GoU, 2015). Because of the economic reforms, for the next 10 years, the economy grew at an average of 7.0% per year, and the proportion of Ugandans living below the national poverty line declined from 31.1% in 2006 to 19.7% in 2013 (UBOS, 2018). However, the proportion of people living in poverty now stands at 8 million and over 80% of these are based in the rural areas and are engaged in peasant agriculture. In percentage terms, that means 21.4% (8 million) of Ugandans are living in absolute poverty (GoU, 2015; UBOS, 2018) and this is a

<sup>&</sup>lt;sup>1</sup> The ruling political party in Uganda that has been in power since 1986, under the leadership of President Yoweri Museveni.

significant proportion of the population. This is the concern of many stakeholders. Yet in Vision 2040, the government intends to transform Uganda into a modern and prosperous country and this aspiration is expected to change the country from a predominantly low-income to a competitive upper middle-income country with an annual per capita income of USD 9,500 (GoU, 2015). Unfortunately, the per capita income by 2020 still stood at USD 757, in sharp contrast to the predicted 1,039 by 2020 when Uganda is projected to have become a middle-income country (UNDP, 2018). This prediction has not been realised due to, amongst others, the outbreak of COVID-19 pandemic, the locust's invasions and unusual climatic change experienced in the first half of 2020. The question that keeps on lingering in the minds of politicians and policymakers is: How can this aspiration of Ugandans expressed through Vision 2040 are achieved within the timeframe? It is in the search for a better option to confront this question that many options are being explored - to alleviate poverty and create wealth among Ugandans.

Accordingly, the cardinal aim of the paper is to explore how SACCOs (Savings and Credit Cooperatives) can be used as a strategy to contribute to development and indeed boost the income of beneficiaries. The author thus explored the role of SACCOs in poverty alleviation and what challenges SACCOs is facing which are inhibiting their optimum operations in the fight against poverty and to create wealth.

#### **Conceptual issues**

SACCOs are common in the world over. Many European countries simply call them credit unions, while others refer to them as popular or people's banks or Cajas, with the last being the common term in Latin America (Tumwine et al., 2015). A SACCO is a democratic, member-owned, self-help financial organisation whose goal is to mobilise savings for members and provide them with the opportunity to access the loans on a competitive basis. It is an organisation for people who live in the same community and have a common purpose in life, e.q. agriculture, business etc. Membership of a cooperative is open to all in the community without any discrimination. Members elect their board and committee members, who govern them guided by the policies, practices, philosophy, fundamental principles and values of the cooperative movement (Abebe, 2016). For example, a loan policy stipulates lending guidelines and identifies the preferred loan qualities and establishes procedures for granting, documenting and reviewing loans (Tumwine et al., 2015). SACCOs were invented in South Germany as early as 1846, and spread to the rest of Europe and Australia by 1885 and, later, to the Americas. By the 1970s when the invention was widespread, it worked like magic; people worked hard and the savings and credit society proved successful

(Conning and Udry, 2007). It is because of this success that many developing countries, including Uganda, are trying to reinvent the wheel, hoping that it will still resolve their quest for poverty eradication and wealth creation.

The definition of poverty is dependent on the context of application. The World Bank, for example, defines poverty in absolute terms. In its definition, extreme poverty is living on less than USD 1.90 per day, basing on purchasing power parity (PPP). To the bank, moderate poverty is living on less than USD 3.30 per day.<sup>2</sup> The United Nations (UN), on the other hand, defines poverty in non-monetary terms as a denial of choices and opportunities, a violation of human dignity.

It means lack of basic capacity to participate effectively in society. It means not having enough to feed and clothe a family, not having a school or clinic to go to; not having the land on which to grow one's food or a job to earn one's living, not having access to credit. It means insecurity, powerlessness and exclusion of individuals, households and communities. It means susceptibility to violence, and it often implies living on marginal or fragile environments, without access to clean water or sanitation (World Bank, 1999).

Coudel et al. (2002) subsequently added other nonmonetary dimensions of poverty, such as low self-esteem and insufficient outcomes with respect to health and nutrition.

Wealth creation in Uganda is a concept used to describe interventions intended to create a system that facilitates effective national socio-economic transformation with a focus on raising household incomes for poverty eradication and sustainable development.<sup>3</sup> It is undertaken through various approaches and involves the roles of the various stakeholders. Many countries apply the concept in a similar manner.

## Theoretical underpinning of SACCOs in poverty eradication and wealth creation

## SACCOs can be understood through a cocktail of theories

**Theory of financial intermediation:** Many commentators have agreed that SACCOs significantly play the role of financial intermediation. The work of Schumpeter (1934), Goldsmith (1969), McKinnon (1973) and Shaw (1973) all strongly emphasis, the role of financial intermediation in economic growth. They all contend that efficient financial intermediation contributes to economic growth by channeling savings to high productive activities and reducing liquidity risks. In this regard, economic growth can't be achieved without

<sup>&</sup>lt;sup>2</sup>The World Bank Group. https://www.worldbank.org. Retrieved August 26 2019

<sup>&</sup>lt;sup>3</sup>http://operationwealthcreation.org/about.html. Retrieved on October 23 2019

poverty reduction, which is the purpose of the research.

**Neoclassical growth theory:** Neoclassical growth theorists such as Harrod-Dommar and Robert Solow contend that savings mobilisation is not an end in itself, but it simultaneously plays an important role in sustaining growth and development in an economy. They contend that through savings, there will be capital accumulation leading to investments, hence economic growth and development. А high-saving ultimate economy accumulates assets faster, and thus grows faster, than does a low-saving economy (Lipsey and Chrystal, 1995). According to this theory, therefore, SACCOs can provide an avenue for saving, capital accumulation and investments that foster economic development in a developing economy such as Uganda and thus reduce poverty.

Agency theory: SACCOs are run on the basis of agency theory (Panda and Leepsa, 2017), in which there is a complex relationship between agents and principals. In this case, the principals are the members and the agents are the managers and the board, who are tasked to perform on behalf of the members to achieve the set goal. The incentives for the agent are the delegated authority and status among the members. The idea of the relationship is to align the interest of members of both parties with the business goal, which is giving money to the hands of members that could therefore be used to access services/goods, hence contributing to poverty reductions in households. The members are interested in the accumulation of their capital, and managers who have a surplus of ideas effectively use it for the growth of the business. Since the owners of capital who are the members have neither the requisite expertise nor time to effectively run their SACCOs, they hand them over to the managers for control and day-to-day operation, hence the separation of ownership from control (Torgerson Randall et al., 1997). Cooperatives show that democratic governance within the firm can contribute significantly to the socio-economic well-being of members (Altman, 2009).

**Marketing theory:** SACCOs capture a large share of industry earning for membership but, additionally, contribute to market or industry efficiency. SACCOs, specifically farmers-based ones, are formed so as to market the members' produce in order to benefit from economies of scale. SACCOs, especially those that deal in marketing, guard the members against the product type, quality and price. The exploitation of markets for the cooperative produce guarantees the survival of a cooperative. The cooperative provides a good marketing channel and an instant payment system to farmers, which payment is instrumental to enhance other forms of investments that may directly or indirectly lead to the fight

against poverty. It, for instance enables farmers to buy inputs and other needed resources on time (Tewari, 2011).

#### Experiences of SACCOS in other contexts

Many empirical studies have established that SACCOs make a significant contribution to the economic development in countries where they are being implemented. Muyombano and Mbabazize (2016:178/9) found that the Umwalimu Teachers of SACCO had a significant impact on socio-economic development. They found that it is "...contributing to teacher retention, effective curriculum instruction in school and is a causing multiplier effect in the community through business interactions and joint ventures with the community". Despite this positive contribution, the study found that the culture of saving among members was low and, also, that there were gaps that could hinder the effective engagement in entrepreneurship initiatives. However, what is commendable about this initiative is the fact that having teachers' SACCOs is a very impressive innovation that can significantly supplement their meager income, which is known to be low in many developing countries. A study of 35 Umurenge of SACCOs in Rwanda by Karekezi and Butera (2018) still underscore the importance of SACCOs in development. This study also established that there was a strong positive relationship between credit risk management and the loan performance of Umurenge SACCOs (r=0.704, p=0.000). The same study also reveals that credit risk management influences loan performance ( $R^2$ =0.548). This suggests that for SACCO members to reap from their savings there must be consistent adherence to credit risk management portfolio.

Odhiambo (2018) undertook a study of 32 SACCOs in Nakuru town in Kenya to investigate the determinants of financial performance. One key finding was that SACCOs enhance economic growth and development by making funds available to members that enable them to engage in viable business ventures. However, he found that for economic growth and development to be reaped fully, there is need for good employment management practices, since he found that there is a strong correlation between management practices and financial performance.

Table 1 shows that though not much impact was detected in both dividends paid and loan deviation, management practices impacted positively on the expenditure. Committees, elsewhere, are a significant policy organ and provide oversight on activities that go on in the SACCOs. It is not the committees *per se* that matters, but the quality and the extent to which they are guided by the laws; and policies of the SACCOs are equally important. Other good financial management practices are proper loan appraisals, timely reminders

Employment management practices	Dividend paid (%)	Loan deviation from actual applied (%)	Expenditure deviation from budgeted estimate (%)	
Constant	2.75 ± 1.01	27.08 ± 4.44	$15.43 \pm 6.40$	
SACCO have employment committee	0.58 ± 2.93	-0.63 ± 12.96	35.79 ± 18.68*	
Advertisements made when vacancies arise	$3.44 \pm 2.62$	-10.83 ± 11.56	15.90 ± 16.67	
Committee always employ the best candidate	-1.60 ± 2.93	-0.04 ± 12.96	-3.39 ± 18.68	
Model p value	0.458	0.551	0.293	
F value	0.91	0.715	1.303	
Adjusted R square	0.011	0.028	0.029	

**Table 1.** Regression coefficient estimates for the effect of employment management practices on financial performance; dividend paid (%), loan deviation (%) and expenditure deviation (%) in sample SACCOS (n=32) within Nakuru town, Kenya.

\* P<0.1; \*\* P<0.05; \*\*0.001.

Source: Odihambo, 2018.

about repayments by loan beneficiaries and timely follow-up on loan defaulters (Mitei et al., 2016). Odhiambo (2018), found that there was a positive and statistically significant correlation between the membership size and financial performance in terms of dividends (r= 0.564; p<0.001). This should not be surprising as there is power in numbers, a fact well known to military generals.

In a study by Mitei et al. (2016) which covered 39 SACCOs in Baringo in Kenya, they acknowledged that SACCOs play a critical role in economic development by facilitating funds to segments of low-income earners who cannot meet the required standards of commercial banks. However, they came up with findings that are crucial for emerging and existent SACCOs – on social, economic and terms of payments.

In Table 2, the regression coefficients indicate that the relationship between social factors such as age, education and gender and loan repayment is negative and insignificant. This is surprising, because one would image that age, as the saying goes "contributes to wisdom" would contribute to some discipline in financial

management. Education, no doubt, should lead one to financially manage in a more informed and equally disciplined manner. No wonder, other studies, such as that by Aghion and Morduch (2005) and Arminger et al. (1997) found that social factors determine loan repayment, though the statistical details are not known. As noted above, the economic factors, such as other sources of income of a member, have a standardised beta coefficient of -0.266 (B2=-0.266, P<0.05), suggesting that a unit increase in economic factors leads to 0.266 units increase in loan repayment because a member can repay a loan from the multiple available sources of income. The effect is significant and implies that economic factors determine loan default. In addition, the multiple regression results indicate that terms of loan factors such as loan size, loan use and the repayment period have a standardised beta coefficient of  $0.419(\beta 3=-0.419)$ , P<0.05), implying that a unit increase in terms of the loan factors leads to 0.419 units increase in loan repayment. Indeed, loan repayment terms, economic and social factors are essential for SACCOS that strive to contribute to the economic empowerment of members and to contribute to national development.

In a study by Magali (2013) on 37 rural SACCOS in Morogoro in Tanzania, the key conclusion was that 73.5% of the members (P<0.01) realised improvement of their households on education, health, physical assets, crop yields and business capital. In fact, the paired t-test found a significance differences on the changes of income, yield, business capital and number of meals of rural SACCOS' borrowers before and after taking loans as shown in Table 3. Indeed, it would have been better if the test was carried out on essential social services such as education, health and other physical assets. Besides, future studies could perhaps proceed to measure the improvement in non-tangible assets such as the level of happiness or contentment since these are critical measures of well-being. In many cases, people may have a significance crisis.

In a cross-sectional study that interviewed 780 gain in physical assets, yet are psychologically in

#### Table 2. Model summary.

Model	R	R Square Adjusted R square		Std. error of	the estimate		
1	0.582 <sup>a</sup>	0.339	0.327	2.17	184		
a.	Predictors: (Constant), terms of the loan, social factors and economic factors						
		Coefficien	ts <sup>a</sup>				
Model	Unstandardised B	Coefficients Std. error Standardised coefficient Beta		т	Sig.		
1 Constant	4.085	1.314		3.110	0.002		
Social factors	-0.107	0.085	-0.083	-1.265	0.208		
Economic factors	0.29	0.058	0.266	3.790	0.000		
Terms of the loan	0.221	0.037	6.028	6.028	0.000		

a. Dependent variable: Loan repayment, Y =  $\beta$ 0+  $\beta$ 1X1 +  $\beta$ 2X2 + $\beta$ 3X3 +  $\epsilon$ . Source: Mitei et al. (2016).

#### Table 3. Paired T-test coefficients.

		Paired difference							
Paired variable		Mean	Std. Deviation	Standard error	99% Confidence the difference	Interval of	т	df	Sig. (2-
				mean	Lower	Upper			talled)
Pair 1	Income before and after receiving loan	-755986	1299740	81713.8	-968073	-543900	-9.252	254	0.000
Pair 2	Yield before and yield after loan (kg)	-1695.27	3076.16	234.56	-2306.26	-1084.28	-7.228	171	0.000
Pair 3	Business capital before and after loan (TSh)	-1165690	1970460	149811	-1555910	-775478	-7.781	173	0.000
Pair 4	Number of meals before and after loan	-1.01	0.66	0.06	-1.16	-0.87	-17.93	134	0.000

Source: Magali (2013).

clients of Amanah Ikhtiar Malaysia (AIM), a microfinance institution in Selanyor and Melaka states, the finding of multinomial logistic regression reveals that there is a positive impact on household income of members who spent three years in the scheme compared to new members who have not received funds (Sayed et al., 2015). The microfinance institution operates on Islamic principles and targets only women. It is not clear to what extent religion and gender factors played in this finding.

#### METHODS

This is a purely descriptive and qualitative study. It was based on document analysis and interviews of 19 master's students who are knowledgeable about SACCOs and were offering a course leading to a degree in Social Sector Planning and Management at Makerere University, where the author is in the faculty. The class had 29 students (2019/2020 intake) but screening was first done to identify students using three questions: 1) Those who are in a SACCO or who have ever been in a SACCO; 2) Those who are resident in a community where there is a SACCO or SACCOs and they know how it/they operate(s); and 3)

Those who don't belong to either 1 or 2. In the end, 10 students were screened out because they belonged to neither category one nor two. The 19 students were, therefore, subjected to in-depth interviews basically focusing on two guiding questions: the role of SACCOs in Uganda in poverty alleviation, and the challenges being faced. They come from the different regions of Uganda (7 from Central, 5 from Western, 4 Eastern and 3 Northern) so their views are considered to be nationally representative. There were 11 females and 8 men. To ensure anonymity, they were given codes – female (F1 – 11) and male (M1 - 8) - after arranging their names in alphabetical order. Documents were also analysed.

Thematic and content analyses were used to derive meanings that then constituted the findings on the said questions. This is a descriptive investigative study that is intended to prepare the ground for a future mixed method approach that would blend in the quantitative component that will look into the relationships among SACCOs variables.

#### FINDINGS

## SACCOs in Uganda: Contribution to poverty eradication and wealth creation

The World Bank has commended Uganda for having the fastest rate of poverty reduction in sub-Saharan African countries, with the population living on \$1.90 PPP (purchasing power parity) per day or less dropping from 53.2% in 2006 to 19.7% in 2013 (UBOS, 2017). However, there is fear that, with the current aforementioned and other development challenges, if nothing more is done; the Vision 2040 aspiration may not be achieved. SACCOs have been one of the strategies for poverty reduction. In Uganda today, it is recognised that the rapid expansion of SACCOs has played a significant role in fighting poverty. SACCOs are entities registered under the Uganda Cooperative Statute of 1991 and the Cooperative Societies Regulations of 1992 and the minimum number of members required to register a SACCO is 30 people. In 2005, the Government of Uganda introduced the "prosperity for all" programme, also commonly known locally as Bonabagaggawale. Its major objective was to extend financial inclusion through the creation of SACCOs, especially in rural areas (Lutaava, 2017). The programme was intended to have one SACCO per sub-county to channel both agricultural and commercial loans to potential borrowers at belowthe-market rates. The government has greatly subsidised the funding of new SACCOs all over the country. Newly established SACCOs are now required to apply for a start-up grant from a government-owned apex institution, known as the Micro Finance Support Centre (MSC). This MSC plays many roles: giving out interest-free loans or other subsidised loans to the SACCOs; giving operational support to the SACCOs; or paying rent and salaries for new SACCOs for the first two years of the start-up (State House, 2007). Interviews yielded the following as some of the key products of SACCOs in Uganda: deposits/saving products; non-withdrawal savings; withdrawable savings; holiday savings; Christmas savings; school fees savings; retirements savings; and investments savings. Others are fixed deposit savings; funeral savings; and benevolent savings.

Access to credit from non-bank financial institutions varies across the country, with it being highest in western Uganda, standing at 14%, followed by central Uganda at 5%, and northern Uganda at 3% (UBOS, 2014). Most of these financial institutions are SACCOs. SACCOs have,

in particular, contributed to the fight against poverty and the creation of wealth as examined below.

For access to borrowing and small loans of one respondent (F1) stated:

SACCOs have developed the agricultural value chain in Uganda by facilitating access to safe borrowing. Most SACCOs in Uganda lend money to members at an interest rate as low as 3%. In western Uganda, cattle keepers have utilised SACCOs services and these have increased their production of milk and beef, which they sell to meet their family household needs.

SACCOs have been found to advance small loans, from USD 50-100, to every poor person, especially women, for starting or augmenting business in the hope of increasing profit. One respondent (F5) cited the scope of loans in their area thus:

For example, Mukono and Kayunga Teachers SACCO Ltd provide a loan to teachers at a 2% interest. One of the major barriers to escaping from poverty and its crippling effect is the lack of access to credit. So, a safe and available small loan is believed to bring significant improvement in the lives of the poor by increasing their productive capacity.

Some of the big loans are used to acquire assets such as tractors, ox ploughs and milking machines (Nuwagaba, 2012; USAID, 2006).

Another respondent (M4) argued that "lack of adequate access to credit for the poor has a negative consequence for various household-level incomes, including technology adoption, profitability, food security and nutrition and overall welfare of the family members". This finding is similar to that of Mitei et al. (2016) in Kenya, when they acknowledged that SACCOs play a critical role in economic development by facilitating funds to segments of low-income earners who cannot meet the required standards of commercial banks.

#### Flexible loans portfolio

Most respondents indicated that the loans available to members serve different purposes in the fight against poverty and in wealth creation. This flexibility allows members to invest where they have a comparative advantage. One respondent (F6) succinctly summarised this thus: "The loans can serve different purposes: The loan can be used for purchasing agricultural inputs, investing in any type of crops, value addition or gaining access to the market". In line with this, another respondent (M1) added that the loan can be used for capital development, such as acquiring fencing materials for farmland, for dam construction or to acquire assets like tractors, ox-ploughs and a milking machine. Such capital development and assets are critical for generating short-term and long-term benefits that are critical for creating wealth and improving livelihoods. This is confirmed by another respondent (F11), who opined that such assets can "...generate income that can support livelihood needs, including food purchases, insurance and emergency health care." The flexible loans portfolio, therefore, ensures that services to the poor are blended with service to a broader spectrum of the local population. Magali's study (2013) in Morogoro in Tanzania similarly concluded that 73.5% of the members (P<0.01) realised improvement in education, health, physical assets, crop yields and business capital in their households.

#### Employment opportunities

Many respondents agreed that SACCOs are a source of employment to both the rural and urban dwellers. They also agreed that the small- and medium-scale enterprises associated with SACCOs come with employment opportunities. One respondent (M3) observed:

Many rural micro-projects such as restaurants, taxis, salons, handicrafts, shops and kiosks have been started by loans taken from SACCOs and these have provided employment to the individual and family members. Through these investments, they have been able to build low-cost housing units, buy essential household items and afford to put their children through the school system.

Some SACCOs members, however, have been known to waste their funds on social conventions such as lavish funeral rites, parties and weddings, and thus leading to the collapse of their businesses. However, generally, it is documented that SACCOs are a great source of economic empowerment (Muzigiti and Schmidt, 2013).

#### Risk pooling and management

Many respondents agreed that SACCOs in the country act as a medium for risk pooling. They agreed that in the rural areas SACCOs are particularly used to organise vulnerable people to access social and economic benefits that would otherwise be impossible to achieve individually. Socially, it has been ascertained that SACCOs protect individuals by providing funeral and insurance protection, protecting consumers from adulterated commodities, and taking other social actions, such as care of the aged, children and the handicapped. Economically, SACCOs make the production and consumption of credit available to members who would otherwise not benefit from them if they acted alone. Investigations of the effect of risk pooling show that groups exploit scope and scale of economies of risk through the intergroup pooling of risky assets. Risks can also be spread by investing savings through various sectors of business. Diversification also allows SACCOs to allocate assets and bear risks more efficiently. One respondent (M8) summed it up this way: "SACCOs do risk screening, risk monitoring and risk evaluation. It is more efficient for institutions to screen investment opportunity on behalf of individuals than for all individuals to screen the risk." Proper risk pooling and management have a direct bearing on the investment output, which directly tackles issues of poverty and vulnerability at both household and community levels. This finding is consistent with that of Muyombano and Mbabazize (2016:178/9), who also established that there was a strong positive relationship between credit risk management and the loan performance of Umurenge SACCOs in Rwanda (r=0.704, p=0.000).

#### Skills and capacity of members

The training given to SACCOs members, especially at the onset of gaining membership, is important for skills development. Training is also intended to help members avoid bad debts. This training, coupled with the SACCOs governance mechanism, increases business knowledge and how to prioritise the members' investments (Muzigiti and Schmidt, 2013).

#### Promotion of a saving culture

The interview established that belonging to a SACCO helped the poor save up and invests in their future as well as withstand emergency needs for cash without depleting their assets. Increased saving is noted to increase capital accumulation, and this directly contributes to poverty alleviation and wealth creation. One respondent (M1) confirmed that by saying, "Once given a savings account, women invest a huge percentage of their money in their businesses than women who are not account holders." It is for this reason that USAID SACCOs support targets the promotion of saving mobilisation in Uganda (USAID, 2006; Ssengendo, 2016).

#### Economic empowerment benefits

Generally, belonging to a SACCO is found to economically empower members and this, in turn, enhances the growth potential of members' enterprises and incomes (Muzigiti and Schmidt, 2013). The level of savings is an important determinant of the overall level of investment in an economy, and this is directly linked to growth at both household and national levels.

#### Financial sustainability

Financial sustainability enables SACCOs to cover their

operating and financial costs from internally generated revenue (interests and commissions). SACCOs with high repayment rates are also noted to be financially sustainable. SACCOs with financial sustainability and viable outreach have a greater likelihood of having a positive impact on poverty (Ssengendo, 2016).

#### Public awareness and information dissemination

SACCOs have been known to conduct some mobilisation campaigns to enable non-members to join so as to help them fight poverty. They have also been known to disseminate information to members on how to invest, manage and market their investments.

Regarding this, one respondent (F7) said:

"Wazalendo SACCO carries out public awareness on numerous channels of communication like local radios, television in Uganda." There is evidence that such appropriate messages have helped members productively run their enterprises and use the proceeds for meeting their basic needs.

This finding is consistent with that of Yacob et al. (2018), who found that imparting adequate knowledge about the cooperative to the cooperative's members is very important in making members trust the society. Although this study was generally about cooperatives, the same principle applies to SACCOs.

Much as it has been acknowledged that SACCOs in Uganda play a role in the poverty reduction arena, commentators agree that they would do better if the existent challenges were removed. The following are the key challenges they are noted to be facing today.

#### Poor management and governance structure

It has been observed that among the many challenges, the poor governance system and structures have, to a large extent, made many SACCOs unable to meet the expectations of members in terms of access to financial services (AMFIU (Association of Microfinance Institutions in Uganda), 2005). As respondent F2 reported:

Despite the fact that they have attracted much attention in both the political and development circles due to their big numbers, very few have developed strong governance and management structures good enough to benefit their entire membership.

Relatedly, another respondent (F5) concurred with this view:

Despite their vitality in helping the poor to meet their essential needs, some SACCOs lack effective financial and administrative systems to manage potential frauds and proper credit delivery systems. Consequently, there are high risks of default and mismanagement of funds and this has caused some SACCOs to collapse, for example KIDEA SACCOs in Kikuube district and Najembe SACCOs in Lugazi.

Alut Kot SACCO in Oyam district, was reported to have loaned out UGX 841,000,000 (USD 230,00+) from 2002, but had recovered only 26% of the amount by 2010 (Okwee, 2011). Corruption has been reported within some SACCOs where some board members reportedly collude with loans supervisors to advance themselves loans which they later claim they were unable to collect and are written off. It was also reported that "Kiryansaka SACCO in Masaka obtained a capacity-building grant from government but was diverted to purchase land that was fraudulently registered in the name of the SACCO treasurer" (F2).

#### Lack of competent human resources

Inadequately skilled personal and management with insufficient experience to run microfinance operations were found to be a common challenge across many SACCOs (USAID, 2006). For example, it was reported (F1) that Kaiffe Brokers SACCO in Kamuli was dormant for eight years following the death of their charismatic founder and sole vision bearer. The SACCO reportedly eventfully collapsed due to loss of morale among members and lack of direction.

#### Political influence

One respondent (M6) observed that though SACCOs present the best potential means to reach the poor households in the remotest locations, "...they seem to be more susceptible to manipulation by politicians and local elites eager for votes and influence." Some politicians think that the funds are actually donations from the government. For example, "...in Amuria district about five years ago, the RDC borrowed from Asamuk SACCO and was not willing to

refund because of the false perception that these are government funds<sup>4</sup>."

## Limited financial involvement on agricultural activities

It was found that most SACCOs are not keen to finance agricultural activities especially production, yet agriculture is the major informal employment sector in Uganda today. Most of the SACCOs are found to lack the right products and policies for agricultural financing and only try to do so on an *ad hoc* basis and, moreover, they focus on the trade component. This is evidence of poor

<sup>&</sup>lt;sup>4</sup> Resident District Commissioners are district political appointees, appointed by the President in exercise of powers conferred on him by Articles 99 and 203 of the 1995 Constitution of the Republic of Uganda

sensitization of members. Most SACCOs also decry the insufficient support and lack of extension services to the agricultural sector as the main demotivators in this sector. These are partly attributed to the ineptness from government, evidence of poor governance and regulation of the cooperatives (AMFIU, 2005).

#### Technical capacity at the district level

The commercial officers at the districts are supposed to guide SACCOs and recommend them for registration to the Registrar of Cooperatives at the national level. Unfortunately, in most cases "...the capacity of the Commercial Officers in this regard is lacking and as a result a number of SACCOs have been rendered inactive or have died out altogether" (M4). It has been discovered that the Commercial Officers are among the least facilitated in the districts, and this greatly cripples their capacity to collect and manage information on SACCOs, supervise them and strengthen them to diligently serve their members. This lack of technical support sometimes leads to members getting loans without due diligence being done, resulting in inability to pay back the loans (USAID, 2006).

#### Location and outreach

One of the challenges with SACCOs in Uganda is that most are urban-based. In the rural areas, which have the bulk of the population, the outreach is poor owing to poor methods of communication and the sparse population that render membership costly. In rural areas, the transport costs are a barrier to movement by the poor and, in most cases; the free time available may coincide with the operating hours for their other side business. For example, it was reported (M2) that the managers of Kashongi and EBO SACCOs, which are predominantly in the cattle areas in western Uganda with a sparse population, always find it difficult to coordinate the members.

#### Land ownership

It was leant that some of the SACCOs members who access loans are not the bona fide owners of the land on which they are practising agriculture; they are squatters (Ssengendo, 2016). They may come up with feasible ideas when applying for loans for agricultural purposes, only to be prematurely stopped by the landowners during the implementation process.

#### Gender bias

Discouragement of the vast majority of women from

taking loans through creating strict entry requirement for them, through very prohibitive collateral requirements has been reporting amongst some cooperatives. Because of this, some have suggested the use of inclusive group lending methodology as a practice to ensure gender balance in the sector (Muzigiti and Schmidt, 2013).

#### DISCUSSION

National investment in SACCOs for development is not misplaced. The investment has led to members benefits through: access to borrowing, employment opportunities, risk pooling and management, skills and capacity development. Others are economic empowerment, financial sustainability and public awareness and information dissemination. Uganda's SACCOs are all operating within the theoretical framework commonly applied in the sub-sector: theories of financial intermediation (Schumpeter, 1934; Goldsmith, 1969); the neoclassical growth theory (Lipsey and Chrystal, 1995), agency theory (Panda and Leepsa, 2017) and marketing theory (Altman, 2009). SACCOs fit within Uganda's NDPIII goal of improving household incomes and quality of life (NDPIII, 2019). The NDPII was designed to usher Uganda into middle-income status with a per capita income of USD 1,039 by 2020, but this has not happened as the income by 2020 stood at only USD 757. It is projected that the target set in NDPII will be reached by 2025 (Oketch, 2019). Accordingly, in the 2019/2020 financial year, the President of Uganda announced that his government would support the creation of SACCOs across the country as part of the wealth creation effort to fight poverty. The President's announcement is premised on the fact that interventions through SACCOs channels savings to productive activities that contributes to economic growth and also lead to capital accumulation, thus agreeing with the key tenets espoused in the theory of financial intermediation (Schumpeter, 1934; Goldsmith, 1969) and Neoclassical theory of growth (Lipsey and Chrystal, 1995) respectively. He said that this time around the SACCOs would target the elected leaders of local governments, who to him are not paid well. To this effect, he promised to give youth councillors UGX 3.42 billion (USD 950,000+) as capital for their individual projects, and UGX 10 million to each of the 342 councillors he met. He assured them thus: "I have the money, but I want a better way of how to help the youth. I want to support all youth in their SACCOs" (Kiirya, 2019). Other categories targeted for inclusion under this State House support includes boda boda (motorcycle) riders, women entrepreneurs, carpenters, salons, taxi operators and restaurant associations (New Vision, 2019a:16).

Others he mentioned are: welders, market vendors, produce dealers, mechanics, tailors, fishermen, artistes and visual artists. He emphasised that focusing on talent and sector specific SACCOs under the poverty

eradication scheme would be better than the previous and existing ones that were numerous and not covering specific geographical areas (*Daily Monitor*, 15 Thursday August, 2019:4).

However, commentators are skeptical that these new SACCOs will not lead to any meaningful poverty eradication but would simply be a waste of taxpayers' money. They assert that previous efforts in poverty reduction similarly failed, including the previous SACCOs, for many reasons (Daily Monitor, Thursday 15 August, 2019). First, they argue that many of the groups to be funded are not registered associations, but rather operate as individuals. So, it is most probable that they will only come together for the purpose of attracting the funds, and once the funds are provided, they will share out the money and dissolve the groups. Second, there is no money in the current budget, according to the Ministry of Finance, to fund this presidential initiative. This has also been worsened in the 2020/2021 financial year already dogged by many challenges- COVID-19 pandemic, locust's invasion and extreme whether condition that has resulted in flooding in many parts of the country.

This means that the SACCOs activities will not be funded, but if at all they are, this might translate into drawing the funds from the budgets allocated to other soft sectors, such as education, health, water and sanitation, thus crippling social investments in those sectors, with the result that the very essence of poverty alleviation will be defeated. This reallocation of budgets, to cater for emergencies or to address emerging unplanned political agenda, contradicts Section 13(6) of the Public Finance Management Act, 2015, which provides that the budget should be consistent with the NDP, the Charter of Fiscal Responsibility (CFR) and the National Budget Framework (Oketch, 2019:21). This inconsistency in the budgeting with respect to national plans was experienced in NDPI and II. Third, like in the previous SACCOs and other poverty alleviation programmes, such as YLP, there are no eligibility criteria for membership, so money can be sunk into these new SACCOs sector but without any positive outcomes.

If the government plans to see success in implementing this phase of SACCOs, it should also not lose sight of cross-cutting issues and the associated complexities that affect human welfare, household earning patterns and overall social development. Why not give similar priority to issues of fighting HIV/AIDS and corruption, which are persistently a great liability to the economy? Why not address the challenges of environmental and climatic variability that are increasingly making investment in agriculture very risky? What is the potential for the markets locally, regionally and internationally?

The emphasis on a wider market base would enable farmers' produce benefit from economies of scale, and insure members against product type, quality and price, all pertinent issues critically raised in the Marketing theory (Tewari, 2011). It would also be advisable that, in the face of limited resources for funding the public service and the fight against poverty in particular, the government could adopt the Bangladesh model of development. For example, it is reported (*New Vision*, 2019b:17) that Bangladesh's economy grew at a rate of above 7: over the last five years with a GDP per capita of \$1,827 (June, 2019) largely because of the role of the private sector in the economy, and key among them in this regard is BRAC. What Uganda could learn from this is that poverty reduction can be private sector-led, with the government focusing on the legal framework, the regulatory framework and infrastructure development.

The extant challenges facing the current SACCOs should be addressed if they are to bear fruit in the fight against poverty. Issues to do with governance and management, the capacity of members, limited finances for agriculture, gender bias and political influence need to be addressed. Governance and management – which consist of managers and board members of SOCCOs are primarily responsible for information dissemination, mobilisation and accountability.

Agency theory (Panda and Leepsa, 2017) stipulates that these two agents work on behalf of members and should therefore be prirotised for reform. However, it should be appreciated that the challenges being faced by the SACCOs in Uganda are not unique to Uganda. The socio-economic factors have in particular been cited with regard to Kenyan SACCOs (Mitei et al., 2016).. What Ugandan SACCOs stakeholders can capitalise on are three critical areas since they represent opportunities for engaging SACCOs more in the process of poverty alleviation and wealth creation. First, at 21.4% (8 million), the number of people living in absolute poverty is still high. This provides a huge investment opportunity to the government and other stakeholders to transform this invaluable human asset into agents of fighting poverty. Second, the SACCOs and non-members should take advantage of the government's current commitment to empower SACCOs as a strategy for fostering sustainable growth and eliminating poverty. Third, the global commitment to the eradication of poverty as expressed through the SDG 1 is another added impetus. Uganda should continue to closely align its annual plans, NDP and Vision with this global goal and its targets and indicators. For a new pandemic such as COVID-19, Uganda needs to unequivocally invest in research and innovations to critically determine how it is affecting poverty eradication and specifically its impact on cooperatives so that evidence-based interventions are undertaken de novo.

The greatest limitation of the study is that it relied only on the qualitative approach, thus missing out on the quantitative data that could have best illuminated certain pertinent aspects of the study by use of regression and correlational analyses, and applying a wide range of variable as in other previous studies (Magali, 2013; Mitei et al., 2016; Odhiambo, 2018). Future studies in this direction could attempt to overcome this limitation. However, the study met it set objectives.

#### Conclusion

SACCOs are playing a significant role in empowering members by making financial resources and services available to them. In this way, households and communities are alleviating poverty and improving their welfare. Though faced by a myriad of challenges, they still have opportunities for contributing to national development through poverty alleviation and wealth creation.

#### Recommendations

The following are some key recommendations that, if implemented, could help improve the SACCOs sector and enable them to be on course in the process of poverty alleviation.

1) The SACCOs themselves should build their internal capacity, especially of the managers and the board to address the managerial and administrative challenges. The government, in particular, should ensure that all SACCOs leadership is trained in some basic leadership and financial management skills before accessing funds.

2) All SACCOs leadership should follow the adage: "An informed customer makes for a better bottom line". Clients or members should regularly be taught about good money management practices in connection with aspects such as earning, spending, saving and borrowing. All these help to improve on the profits and returns to members.

3) SACCOs should adopt the microfinance discipline of maintaining minimal loan loss and being accountable at all levels.

4) SACCOs should take advantage of the current government and global commitments in the fight against poverty and embrace all initiatives geared towards bringing them on board the government should increase commitment to the cause of SACCOs by ensuring that SACCOs services comprehensively cover all areas of the country, including the sparsely populated areas. The commitment should also be seen in the government's annual budgeting for SACCOs funding, but not to be handling it's financing in an *ad hoc* or knee-jerk manner.

5) As a strategy to mobilise the poor to fight poverty, the government should initiate sound dissemination of SACCOs opportunities through the mass media, and in the local languages. Doing this helps communities to be knowledgeable about SACCOs opportunities and benefits, and they can be encouraged to form groups and access SACCOs services in their communities. Through this dissemination, the purpose of SACCOs should be made clear, to prevent political interference and

manipulation, in particular.

6) The government could also liberalise the SACCOs sector, like in the case of BRAC of Bangladesh. This could bring in competition that will lead to high-quality services and also the possibility of extending the

geographical coverage, while the government focuses on major infrastructural investments that support poverty alleviation.

7) Government should invest in cross-cutting development sectors/services and research and innovations in a gender sensitive manner, to confront new development challenges such as the COVID-19 pandemic. In this regard, membership eligibility criteria should be made clear, to avoid the repeat of past failures of some of the SACCOS.

#### **CONFLICT OF INTERESTS**

The author has not declared any conflict of interests.

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